

Supply Review

Template

S&OP / IBP Management Review Christian Jahn (MBA/CSCP)

February 2021



Executive Supply Review (ESR)

Context & Objectives

The ESR within the S&OP Planning Cycle





The ESR within S&OP Planning Structure



Demand Planning	Supply Planning	Capacity Planning	Aggregation	Time Frame
Product Portfolio Strategy & Forecasting	Network Strategy	Footprint Strategy	Division/ Franchise/ Business Unit	3 – 5 Years
Demand, Sales & Logistic Planning	Operations Planning	Resource Planning	Brand/ Product Family/ Value Stream	18 – 24 Months
Delivery Schedule	Master Production Schedule (MPS)	Rough-Cut- Capacity (RCCP)	Product Groups/ Capacity Groups SKUs	6 – 12 Months
Distribution & Order Requirements (DRP)	Materials Requirements (MRP)	Capacity Requirements (CRP)	SKUs	3 – 6 Months

Objectives of Executive Supply Review



Stakeholders

Chair:

Leader Operations

Owner:

Leader Supply Planning

Plant Leader(s)

Procurement Leader(s)

Finance Leader(s)

R&D / Engineering Representative

Strategic Sourcing Representative

Demand Planning Representative

- Review & looking forward deliver visibility on supply accept or modify the provided supply scenarios (changes vs. last cycle / major constraints)
- ➤ Make decisions based on *delivered scenarios* for each brand, product family and / or capacity group where required
- ➤ Authorize changes in production or procurement rates, where significant costs or other consequences are involved, *orchestrated by supply planning*
- > "Break the ties" for areas where the supply planning team was unable to reach consensus discussions and deep dives are based on exceptions
- ➤ Confirm supply plan and decide to address adjustments in the commercial business plan, if needed agree and commit to action items by the different stakeholders
- Review performance & issues regarding service, product launches, capacity constraints, special projects and other issues
- Review and change existing policies and strategies where needed with regards to balancing demand and supply



Executive Supply Review (ESR)

Review Structure (Template)

Review Structure - Agenda



Topic	Content/ Description	Page(s)
Focus topics, decisions required of ESR Decision tracker of the last ESRs	Scope of Review, Attendance & Meeting actions, Progress tracking, Exceptions and/or topics handed over to Reconciliation and/or Executive Review	8 - 10
KPIs by location, brand and/or product family	KPIs by exception (Trend & Performance review): Service, Supply Plan Attainment, Safety Stock Health & Inventory Positioning	11
Forecast/ NRP Update, Key changes & Trends	Net requirement / forecast Summary (update on changes vs. last cycle) Input to Supply Alignment , Inventory & Positioning, Capacity Planning	12
Engineering update	Update on R&D, NPI and CI projects, Input to Supply Alignment and Capacity Planning	13
Strategic Sourcing update	Update on Strategic Supply Status, Supply Alignment, Supply gaps by exceptions, Capacity bottlenecks, Corrective actions – resource and/or capital requirements	14
Supply response summary	Supply Alignment & Confirmation, Scenarios and assumptions, Cash & cost requirements	15
Supply Topics & Deep dives, Constraints, and/or SPoRs	Constraint Review & Supply Alignment, Supply gaps by exceptions, Capacity bottlenecks, Corrective actions – resource and/or capital requirements	16 – 19
Financial alignment	Financial Projection & Reconciliation, Inventory outlook, Demand & Supply Alignment (NRP – SP – Inventory – Shipments) vs. budget and/or latest projection	20
Capacity Review Tracker	Status and progress of capacity development plan, reviewed and decided in Capacity Review	21
Project Status Tracker	Status and progress of running Strategic Projects and/or Manufacturing Transfers	22
Decision review, ESR Quality & Minutes	Meeting actions, Decisions made documentation , Attendance tracking	23

ESR Participants & Stakeholders



Participants	Information sharing with
<pre> ✓ Name 1 (Role / Location) ✓ Name 2 (Role / Location) ✓ Name 3 (Role / Location) ✓ Name 5 (Role / Location) ✓ Name 6 (Role / Location) ✓ Guest: ➤ Name 7 (Role) </pre>	Name A (Role)Name B (Role)Name C (Role)

Decisions required and/or **Focus Topics** to be reviewed within the ESR



Example

Business Unit	Location/ Supplier	Decision Required	Owner	Due Date	Validation Required via Reconciliation or Executive Review? Y/N
Franchise 1	Location 1	 Des-Investment, In-Sourcing and/or New Product Introduction to mitigate long-term over-capacity 	Plant Manager	DD/MM/YY	Y
Franchise 2	Location 3	 Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short- term headcount increase needed (+4 FTE) 	Plant Manager	DD/MM/YY	N
Franchise 3	Location 4	 Escalation to Reconciliation and/or Executive S&OP Review due to upcoming supply rupture Allocate additional engineering resources (\$150k) Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k) 	Planning Leader Plant Manager	DD/MM/YY	Y

Business Unit	Location/ Supplier	Focus Areas / Information sharing / Knowledge Building
Franchise 1	Supplier X	Supplier opened 2 nd location. Ready for growth to support Brand A

Decision made & Topic Tracker



Topic	Location/ Supplier	ESR from	Owner	Status

18-Feb-21

Executive Summary of KPIs



Example

Location / Area	Product Availability	Backorder vs. COGS	Supply Plan Attainment (SPA)	Supply Plan Mix Attainment (SPMA)	Safety Stock Health (SSH)	Lines below Safety Stock / Net Health / Gap	Lines above Safety Stock / Excess	Capacity Utilization	Comment
Location 1	97 % →	2,4%	114%	68%	89%	12% / 43% / \$1′630k	27% / \$3′750k ↓	^{72%}	Main issue Capacity UtilizationKPIs on positive trend in general
Location 2	95%	o,7% →	98%	^{78%} →	95%	5% / 72% / \$250k →	12% / \$1′750k ↑	89% →	> All KPIs on positive trend
Location 3	92% ↓	4,2% 	92%	⁶ 7 [%] ↓	^{78%} ↓	18% / 54% / \$2'250k	9% / \$1'200k	108%	Supply Mix Issues in ManufacturingOver-time and Backorder
Location 4	67%	12,3%	94%	^{76%}	69%	29% / 25% / \$2'750k	6%/ \$125k	122%	Higher demand as forecastedCatch up via Overtime
Total	93% ↓	3,8%	97%	70%	83%	15% / 49% / \$6′88ok	15% / \$6′825 ↓	95%	Main issue product availabilityOther KPIs on positive trend
Target	≥ 96%	≤ 2%	90% - 110%	≥ 75%	≥ 85%	≤ 10% / ≥ 85%	≤ 10%	75% - 90%	Trend vs. last review

Comment A

Comment B

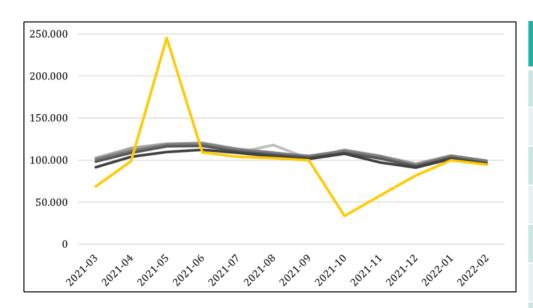
Comment C

> ...

Key NRP Changes versus last ESR (12m rolling)



Example



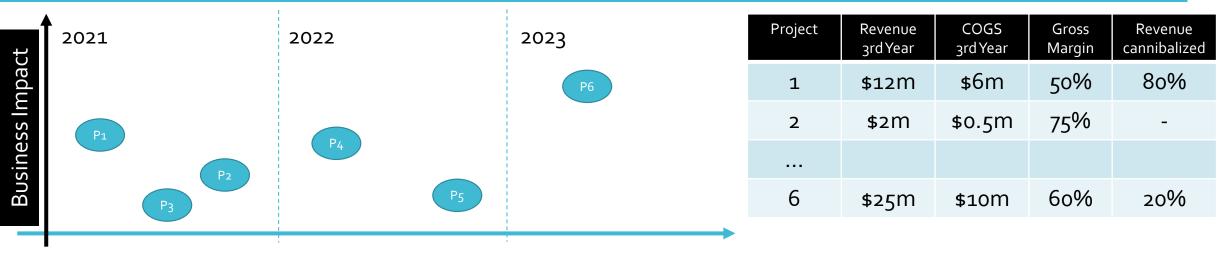
Location	Product Group	Last cycle (12 months)	Current Cycle (12 months)	Change
Location 1	Group A	41.400	43.800	+6%
	Group B	31.500	35.900	+14%
	Group C	1.172.300	1.139.800	-3%
Location 2	Group D	1.021.600	1.011.900	-1%
Location 3	Group E	11.700	11.200	-4%
	Group F	34.800	34.500	-1%
Location 4	Group G	19.000	18.700	-2%
Total		2.332.300	2.295.800	-2%

Key Implications for Changes of latest NRP (12m rolling)

- Overall net rquirement forecast stable vs. last cycle
- <u>Challenge:</u> biggest market adjusted regional safety stock strategy: Ramp up in May and ramp down in October → Supply response and/or reconciliation strategy needed!
- ...

Engineering Project Summary & Status





Project	#SKU	Location/ Supplier	Resources/ Staffing	Make vs. Buy	Process Development	Capacity Status	Transfer Completion	Launch Start	Supply Confirmed
Name 1	xx	Plant A					MM/YY	MM/YY	
Name 2	xx	Plant B					MM/YY	MM/YY	
Name 3	xx	Supplier X					MM/YY	MM/YY	
Name 4	xx	Plant A					MM/YY	MM/YY	
							MM/YY	MM/YY	

	Risks / Concerns	Changes / Impacts	Decisions Required		
	> A	> A	> A		
	≻ B	≻ B	≻ B		
18-Feb-21	≻ C	≻ C	≻ C		

Strategic Sourcing – Key Supplier Summary



Supplier	Product Group	2020 Actuals	2021 Projection	2021 YTD	Quality	Supply Health ≤ 6 months	Supply Health > 6 months
Name 1	Group A	\$1,200k	\$1,900	\$300k			
Name 2	Group B, C	\$900k	\$950k	\$200k			
Name 3	Group D, E	\$750k	\$300k	\$50k			
Name 4	Group A	\$500k	\$100k	\$20k			

Example

Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required
 Portfolio transfer from Supplier 4 to Supplier 1 in progress. Capacity ramp up at Supplier 1 delayed → Risk of supply constraints / rupture starting in 8 months 	> A > B > C	 Extend contract Supplier 4 by 6 months to mitigate capacity ramp up delay at Supplier 1 → higher costs of \$250k





Location (Brand / Product Family)	Supply Response Summary / Mitigation Actions & Status			
Location 1 (Brand A, Brand B, Brand C)	Written Status Summary Over-Capacity Major Action Items: - A - B - C			
Location 2 (Brand C)	Written Status Summary Major Action Items: - A - B - C			
Location 3 (Brand A, Brand B)	Written Status Summary Supply Constraints Major Action Items: - A - B - C			
Location 4 (Brand D)	Written Status Summary Supply Gap and/or Rupture Major Action Items: - A - B - C			

Impact Summary to reconcile Supply & Demand

	Supply Response to Demand (Revenue Risk / \$)	Cost / Headcount (Request / \$)	Inventory / Output (Change, Risk / \$)	Capital Investment (Additional / \$)
-21	N/A	N/A	N/A	N/A

Supply Health Status by Location & Manufacturing Area



Example

Location 4

Manufacturing Area	Safety Stock Health (SSH)	3 months Demand Plan (COGS / Units)	3 months constrained/ confirmed Supply Plan	Supply health < 3 months	Supply health 3-9 months	Supply health > 9 months	Comment
Area 1	58%	\$750k (7k Units)	\$8ook \$5ok (8k Units)	61%	82%	100%	 Supply confirmed for Demand Safety stock health back in 4 months
Area 2	84%	\$1.000k (6k Units)	\$1.200 \$200k (7k Units)	86%	96%	100%	Supply and Safety Stock confirmed
Area 4	57%	\$1.600k (160k Units)	\$1.550k <mark>(\$50k)</mark> (150k Units)	62%	80%	100%	 Supply confirmed for Demand Safety stock health back in 5 months
Area 5	43%	\$1.750k (150k Units)	\$1.500k (<mark>\$250k)</mark> (130k Units)	39%	44%	97%	 Supply not confirmed next 3 months Ongoing backorder risk Capacity ramp up in progress Supply back on track in 3 months and Safety stock health back in 12 months
Area 6	88%	\$300k (2k units)	\$300k (\$0k) (2k units)	95%	100%	100%	Supply and Safety Stock confirmed

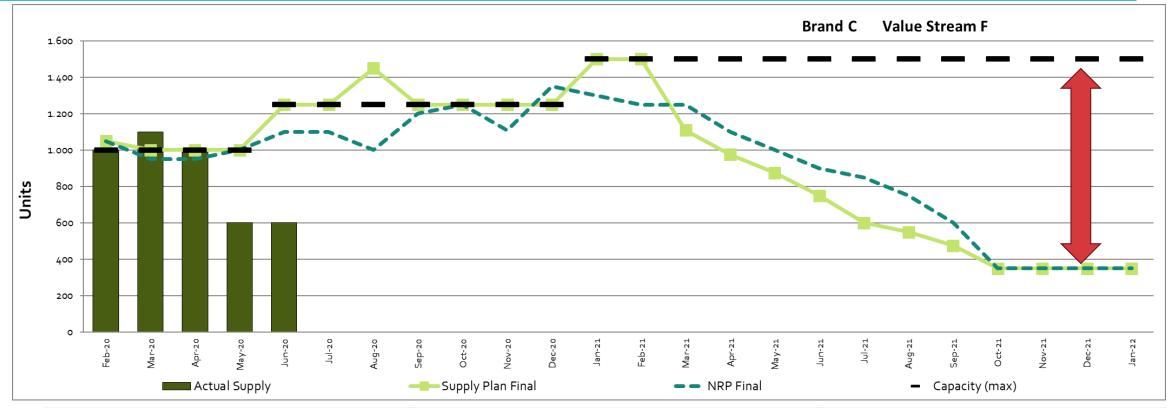
Thresholds



Location 1 – Value Stream F



- Over Capacity -

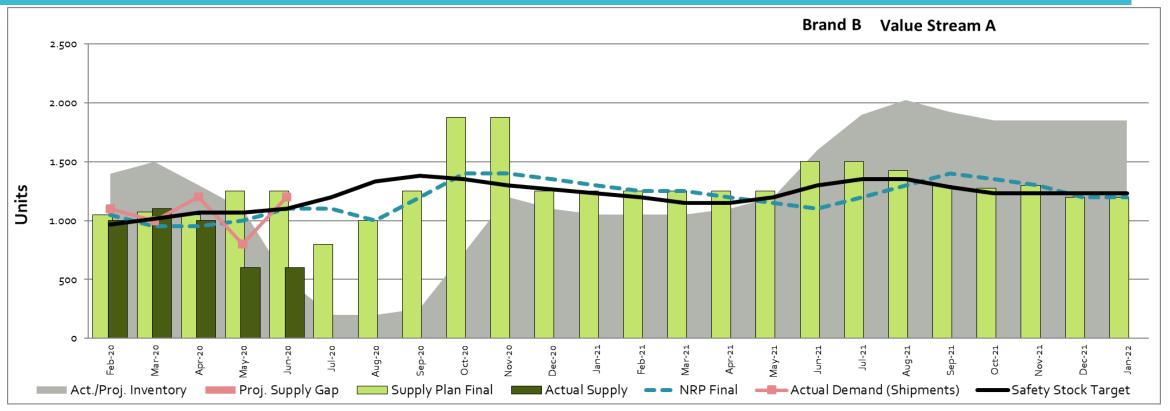


Demand - Supply Assumptions/ Impacts	Capacity / Safety Stock Assumptions	Completed Action Items	
Long-term Demand decrease due to phase out and/or cannibalization	➢ A➢ B➢ C	➢ A➢ B➢ C	
Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required	
 Over-Capacity (Waste): Negative P&L Impact – Under- Absorption – Depreciation challenges – 	A → B	Des-Investment, In-Sourcing and/or New Product Introduction!	

Location 3 – Value Stream A



- Supply Constraints -

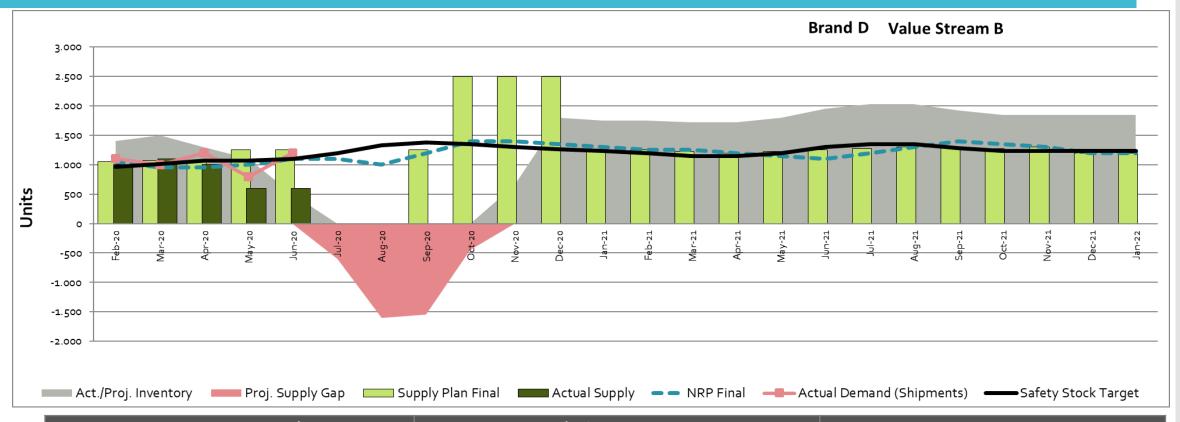


Demand - Supply Assumptions/Impacts	Capacity / Safety Stock Assumptions	Completed Action Items		
▶ A ▶ B	Capacity decrease due to needed maintenance activities	▶ A▶ B		
Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required		
Long-Term challenges with Safety Stock Level to keep Product Availability Commitment – Revenue Risk and potential Top Line Impact	> A > B > C	 Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short term headcount increase needed (+4 FTE) 		

Location 4 – Value Stream B



- Supply Gap/ Rupture-



	Demand - Supply Assumptions/Impacts	Capacity / Safety Stock Assumptions	Completed Action Items
I.	A B C	Supply Rupture due to equipment break-down in bottleneck area	➢ A➢ B➢ C
	Risks / Concerns	Changes / Impacts / Opportunities	Decisions Required
1	 Supply back log catch up not possible with normal capacity offer Revenue loss / risk of \$600k per month of rupture 	➢ A➢ B➢ C	 Escalation to Reconciliation and/or Executive S&OP Review Allocate additional engineering resources (\$150k) Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k)

18-Feb-21

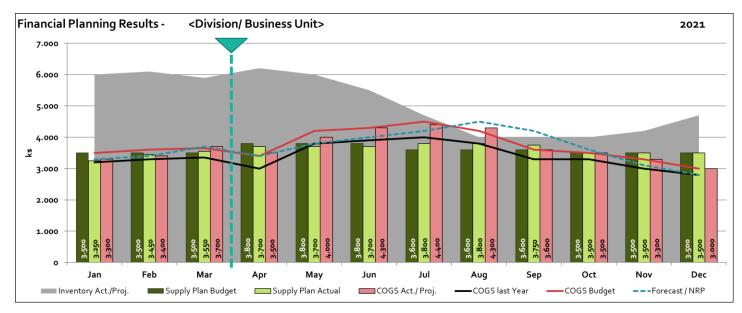
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Financial Alignment – Supply Network



Example



Risks / Concerns

- Q1 Shipments \$0,4m behind budget
- Q2 Forecast \$0,6m below expectations
- FY variance of \$0,3m between latest projection of Division vs. Operations

Changes / Impacts / Opportunities

- Q3 Forecast shows an upside potential of \$0,6m

Decisions Required

- Follow up and reconciliation needed with Division/BU needed to close forecast variance

<u>Division</u>	(DP vs. Shi	pments):
		-

Met Requirement Plan – COGS: Not aligned

Location Financials (SP vs. FI-Plan):

Supply Plan – Inventory – COGS: aligned

Location Operations (Execution vs. SP):

Supply Plan execution: aligned

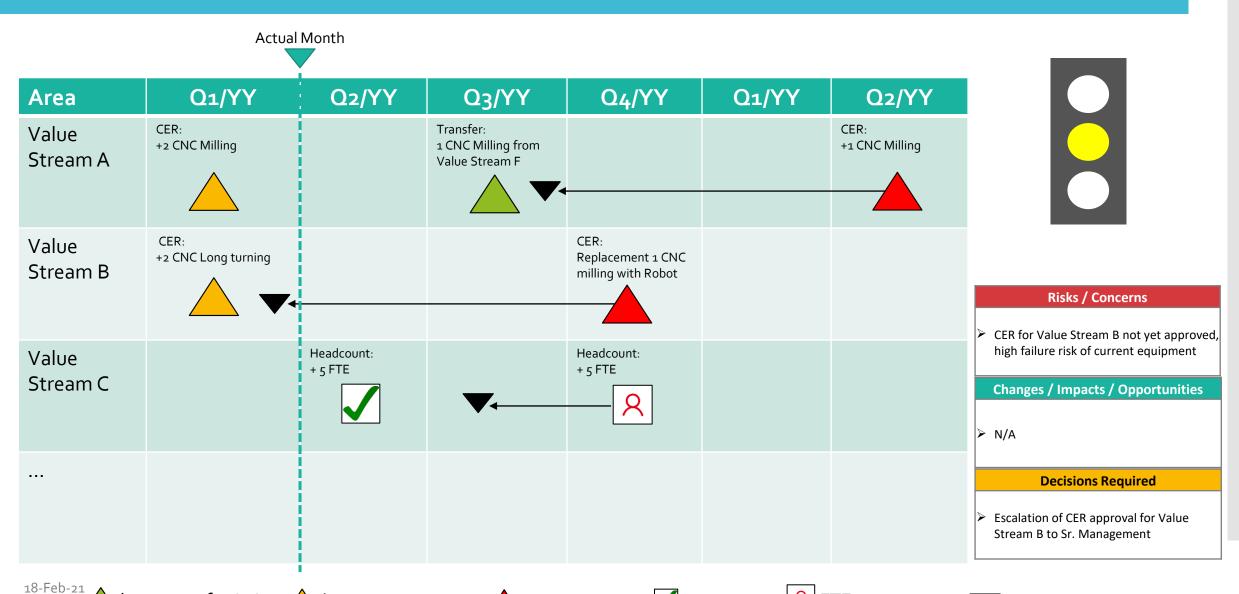
Inventory (Cash impact):

Inventory Change: decrease

m\$	Q1	Q2	Q ₃	Q4	Total	
	_					
COGS last Year	\$9,9	\$10,7	\$11,1	\$9, 1	\$40,8	
Forecast / NRP	\$10,4	\$11,2	\$12, 9	\$9,5	\$44 , 0	7
Variance COGS vs. FC	\$0,0	\$0,6	-\$0,6	\$0,3	\$0,3	
COGS Budget	\$10,8	\$11,9	\$12,3	\$9,8	\$44,8	- 1
COGS Act./ Proj.	\$10,4	\$11,8	\$12,3	\$9,8	\$44,3	
COGS Budget Variance	-\$0,4	-\$0,1	\$0,0	\$0,0	-\$0,5	J
SP Budget	\$10,5	\$11,4	\$10,8	\$10,5	\$43,2	
SP Act. / Proj.	\$10,3	\$11,1	\$11,4	\$10,5	\$43,2	
SP Budget Variance	-\$0,3	-\$0,3	\$0,5	\$0,0	\$0,0	-(3)
Average Inventory	\$6, 0	\$5,9	\$4,2	\$4,3	\$5,1	
Inventory Change	-\$0,2	-\$0,7	-\$1,0	\$0,7	-\$1,1	→ / ₁ - 2
Avg. DII forward	51	45	32	40	42	→ 4
SP - Inventory - COGS	\$0, 0	\$0,0	\$0,0	\$0,0	\$0,0	
	•	•		•		
COGS Growth rate in %	6%	10%	11%	8%	9%	

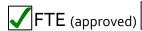
Capacity Review Tracker (18 months rolling)





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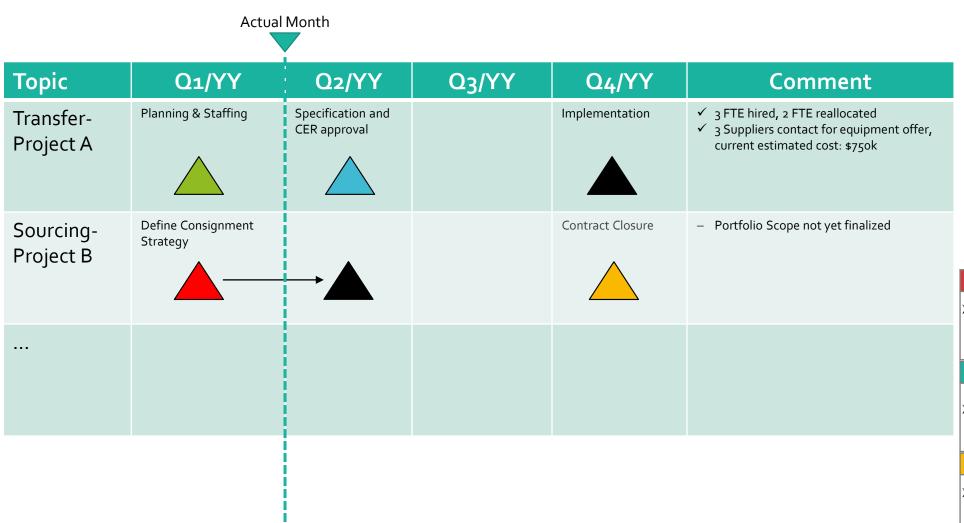




leverage of existing \bigwedge in progress (approved) \bigwedge decision open \checkmark FTE (approved) \bowtie FTE (not approved)

Project Status Tracker (12 months rolling)







Risks / Concerns

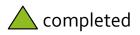
Delay of consignment strategy can impact next year inventory budget by \$2,3m

Changes / Impacts / Opportunities

Timeline of Sourcing Project B can be improved w/ additional Resources

Decisions Required

Re-allocate 1 FTE in addition on Sourcing Project B for 6 months: +\$40k Project costs



Decisions made within the ESR



Example

Business Unit	Location/ Supplier	Decision Required	Owner	Due Date	Validation Required via Reconciliation or Executive Review? Y/N
Franchise 1	Location 1	 Des-Investment, In-Sourcing and/or New Product Introduction to mitigate long-term over-capacity 	Plant Manager	DD/MM/YY	Υ
Franchise 2	Location 3	 Add additional capacities from external partner for 2 months, but at a higher cost rate (\$55k) and short- term headcount increase needed (+4 FTE) 	Plant Manager	DD/MM/YY	N
Franchise 3	Location 4	 Escalation to Reconciliation and/or Executive S&OP Review due to upcoming supply rupture Allocate additional engineering resources (\$150k) Re-allocate additional capacities for 3 months for supply catch up (20% upcharge costs = \$250k) 	Planning Leader Plant Manager	DD/MM/YY	Υ

Franchise 1 / Location 1: Approved

Franchise 2 / Location 3: Not approved – reach out Location 2 to review support opportunities in-house

Franchise 3 / Location 4: Approved – escalation will be managed via Reconciliation meeting



Author

Introduction summary



Christian Jahn

Diplom-Betriebswirt (BBA) – DHBW Lörrach MBA (Business Integration) – Julius-Maximilians-University Würzburg

Certified Supply Chain Professional (CSCP) – APCIS

Chief Technology Manager (CTM) – WZL RWTH Aachen & Fraunhofer IPT SAP Certified Business Associate (ERP 6.0)

Professional Background

- Supply Chain Management, Planning & Execution
- Operations & Plant Management
- Business Process Development, Implementation & Validation
- > ERP & IT Solutions
- Quality Management
- > 20+ years in Metal Processing & Medical Device Industry

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